

**IN THE  
UNITED STATES PATENT AND TRADEMARK OFFICE**

APPLICANT: Robert L. Rae  
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TITLE: Centralized Call Processing  
EXAMINER: Antim G. Shah  
GROUP ART UNIT: 2614  
ATTY. DKT. NO.: 18279-14445

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Dated: May 3, 2010

By: /Dohyun Ahn/

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**AMENDMENT E**

Sir:

This Amendment is in response to an Office Action dated January 6, 2010, which set a shortened statutory period for response that expired on April 6, 2010. A one-month extension of time is requested.

Kindly amend the patent application as set forth herein.